

# Interface

Lorain County Computer Users Group  
www.LCCUG.com  
info@LCCUG.com  
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2017

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**Tuesday  
September 12, 2017**

## 25 Years Behind the Scenes at Disney



*Presented by*

**Lou Kompare**

### Come learn with us!



The Lorain County Computer Users Group  
P.O. Box 792  
Amherst, Ohio 44001  
Phone: 440-363-1232

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### RAFFLE ITEMS

1. Staples 128 GB USB Flash Drive
2. USB LED 3-Color Back-lit Gaming Keyboard
3. USB Speakers
4. HDMI 6 Foot Long Cable
5. Five Pack CD-RW 12X Discs



Please excuse the brevity of this newsletter. LCCUG's Newsletter Editor, Pam Rihel, is recuperating from illness and this newsletter is being compiled by a guest editor at the last minute.  
Get well soon, Pam!

☺ **New Meetings Now Held at LCCC** ☺

**LCCC Community Learning Center**  
at Lorain High School  
2600 Ashland Ave. Lorain, Ohio

**Doors will open at 6:00 PM, program starts at 6:30 PM**

# A Word From Our President



We had a great presentation at our August meeting on 3-D printing! Mike Thomas brought his 3-D printer and printed for us and gave an excellent PowerPoint on how these printers work, how they are used and what the future of 3-D printing can be.

Our September 12 meeting should also be a very interesting one. We have Lou Kompare, a former employee of Disney who now works for Lorain County Community College, coming to talk to us with a behind the scenes look at Disney. We will learn how they use technology to deliver entertainment to all Disney visitors. Join us and bring a friend!!

I'd like to remind members that we can use your old ink cartridges. We recycle them with Staples and get credit to buy prizes for our raffles!

We are excited about a raffle we are having for a LG 49 inch LED 1080p HD Television!! More details are coming later. We hope to have sold all the tickets before the December meeting so the winner can be announced at our Christmas Party!

We are close to announcing more information about that Christmas Party which will be held on December 12th at Sugarcreek restaurant in Sheffield. Save the date!

Instead of our traditional Chinese raffle, we would like to see members donate a gift basket that we will raffle off for charity at the party. I will be talking more about this in the next couple months. We hope some members will know a business that might donate to such an endeavor or be willing to put one together. Watch for more information about this project and in the meantime be thinking how you might contribute.

We continue to offer training during the Problem Solving Workshop on the 3<sup>rd</sup> Tuesday of the month. If there is anything you would like instruction about, please let us know so we can offer that to you and other members who want similar instruction.

## *LCCUG Officers For 2017*

<b>President</b>	Sandee Ruth president@lccug.com
<b>Vice President</b>	Carole Doerr vp-programs@lccug.com
<b>Secretary</b>	Don Hall secretary@lccug.com
<b>Treasurer</b>	Micky Knickman treasurer@lccug.com
<b>Newsletter Editor</b>	Pam Rihel newsletter@lccug.com
<b>Web Page Editor</b>	Richard Barnett webpage@lccug.com
<b>Statutory Agent</b>	Sandra Ruth statutory_agent@lccug.com
<b>Director of Membership</b>	Dennis Smith membership@lccug.com
<b>Director of Advertising</b>	Richard Barnett advertising@lccug.com
<b>Director of Education</b>	Neil Higgins education@lccug.com

Again, the Problem Solving Workshop on the 3<sup>rd</sup> Tuesday at our meeting place is where members can bring their computer, tablet, e-reader, or smart phone for one-on-one assistance. This is a great service for our members.... Take advantage of it!!

Sandra Ruth

*LCCUG President*

**Newsletter Editor:** Pam Rihel using Microsoft Publisher, 2013

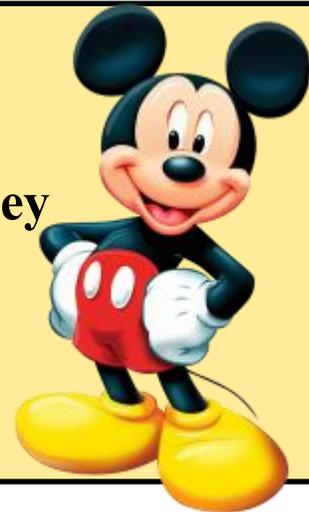
**This Month's contributors:** Micky Knickman, Sandra Ruth, Pam Rihel, Don Hall, Dennis Smith, Neil Higgins, Carole Doerr, Dick Eastman, Steve Costello, Staples.com, Scambusters, APCUG, Microsoft Office art online

Newsletter is now  
Online at  
[lccug.com/newsletters](http://lccug.com/newsletters) or [lccug.com](http://lccug.com)

**Tuesday  
September 12, 2017**

## **25 Years Behind the Scenes at Disney**

*Presented by*  
**Lou Kompare from LCCC**



Mr. Kompare grew up in Lorain, Ohio. He left for California and worked for Disney for 25 years developing entertainment for all of the Disney Park around the world.

He has also worked with computerization with nuclear subs. Currently he is the Director of Information Systems at LCCC.

Come join us for a very interesting, entertaining program about computer usage in the entertainment world on a grand scale.

### **LCCUG RAFFLE**

This year's big raffle item is a TV



**LG - 49" LED - 1080p HDTV**  
MODEL: 49LJ510M

**49" screen (measured diagonally)**

A great size for a living room or mid-sized home theater space.

**Digital TV Turner**

**LED TVs perform well in all lighting conditions**

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## **CGB TECH**



CGB Tech Solutions Inc is a full service computer sales and service company. We help commercial, residential and non-profit clients throughout Northeast Ohio by providing professional on-site service, sales and repairs. We are industry certified in the repair and design of computer systems and networks. CGB Tech offers sales and support for a wide range of hardware.

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Come on in! We mainly focus on you the customer directly in computer repair at this location. Just stop by and drop off your computer, no appointment is necessary. Most repairs are completed within 48 Hours. if it takes longer you will be notified. We also have computers and computer accessories available!

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## Executive Board Meeting Minutes

**AUGUST 1, 2017**

The board Google Hangout video meeting was attended by Sandee Ruth, Don Hall, Micky Knickman, Dennis Smith and Neil Higgins.

Programs for the rest of the year were discussed. Our projector will be needed for next week's 3D presentation.

The board discussed the possibility of not holding a picnic next year due to only 5 members (plus families) and officers attending this year's picnic. Sandee will address the membership in regards to this issue.

The idea of prize baskets for the Christmas meeting was discussed. Sandee will talk to the membership. Dennis proposed items for the raffle next week. An all-in-one inkjet printer will be the big item.

The board is concerned with the room size at the LCCC lab we are currently using since almost all seats were taken at the last meeting. There is another room, minus computers that may be available.

Neil Moved, Micky seconded, meeting be adjourned.

### MEMBERSHIP WITH LCCUG:

Yearly dues are \$25.00. For more information contact:  
Dennis Smith  
Director of Membership,  
membership@lccug.com.

#### Directions to Meetings:

A map and directions to our meetings can be found on our Members' web page:

[www.lccug.com/members](http://www.lccug.com/members). Just click on the link "Meeting Locations & Directions"



**Association of Personal Computer User Groups**



## General Meeting Minutes

**AUGUST 8, 2017**

President Sandee Ruth called the meeting to order. The *INTERFACE* has not been completed for August so the minutes will be up for approval next month.

Sandee gave a rundown on programs for the rest of the year including the Christmas party.

Mike Thomas gave an interesting and informative program on 3D Printers showing his printer working while he talked about the history of 3D printers starting in 1981. He explained the various materials available for 3D printing. For those interested in doing 3D printing the units start at \$219.99 and go to \$4300.00.

Carole Doerr won both the attendance and the software / hardware raffles. Margie Soto-Rivera won the rollover raffle

Don moved, Dennis seconded the meeting be adjourned.



### Computer Systems Unlimited, Inc.

We are a full service computer/peripheral sales and repair Company specializing in custom built Pc's, network design, software integration, and everything in-between. We are located in the small college town of Oberlin, Ohio, and for fourteen years have been providing unrivaled service to home users, small and large businesses all over Ohio as well as State and local government agencies. All of our systems and networks are tailored to meet the individual needs of our customers.



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\* Computer Systems Unlimited is happy to offer a 5% discount on all computer systems ordered by LCCUG members.

\* Computer Systems Unlimited will also offer a free computer diagnostics check, (a \$25 value), for all LCCUG members.

Visit our web site at [www.csuoberlin.com](http://www.csuoberlin.com) for more of what we can do.  
Store Hour Monday 9-5:30 - Thursday 9-5:30 - Friday 9-5 - Saturday 9-1

# Security

By Micky Knickman

It makes me sad when I hear stories of people falling for the traps that scammers set.

I would like to take this opportunity to remind our readers of some ways to keep safe in our present time.

## Phone calls:

Many scammers will call and say that you have a problem with your computer. The scammers will have you check multiple things on your computer in order to convince you that your computer is not working correctly. They will then ask you to go to a web site, click on or download something and then ask you to allow them to get into your computer so they can “fix” your computer. Never allow anyone into your computer unless you know them and are convinced that they are reputable and honest.

Microsoft, the IRS, etc. will NOT call you out of the blue. If you believe the call to be legitimate, then tell the caller you will call back. Hang up and dial the phone number that you KNOW is the actual phone number of the company/organization that is supposedly calling you. Scammers can easily spoof the phone number that is displayed on your caller ID screen.

One beneficial practice to adopt is to never answer the phone if it is a number that is not known to you. If it is important, someone will leave a message.

I personally use this policy, but sometimes I answer the phone if it seems to be from a local number (since I answer questions and help people whom I don't always know in advance). When I answer one of these calls, however, I never say “hello”. Instead, I mute all external noise, answer the phone and just listen. A normal person will usually say, “hello” and then I would respond. Most robo-callers or telemarketers will not do this and they eventually hang up.

## Emails:

If you should receive an email that says there is a problem with your account which you must correct, never click the link that is provided in the email. Instead, open your browser

and go to the company's web site that you KNOW is correct. From there, you should be able to navigate to the appropriate web page to see if there's a problem. If it is not obvious, you can also call the company (again with a known good phone number) and ask if they sent any emails concerning problems with customers' accounts.

Another thing to consider is that web browsers and most email programs will display the URL of the link if you hover the mouse over the link without clicking on it. The URL may be displayed at the bottom of the page.

## Passwords and Security Questions:

Most “security experts” will tell you to have unique usernames and passwords for each site you visit. This can be a daunting task. One way to make this easier is to use a Password Manager software to keep track of this information. Password Managers are programs that keep all the usernames, passwords, security questions, etc. locked up in an encrypted database that is secured by a master password. A user runs the Password Manager program and then enters the master password. This unlocks the database and allows the user to view/copy/paste all the usernames, passwords, and whatever information the user has stored. I personally use the free KeePass Password Safe program ([keepass.info](http://keepass.info)) to secure my passwords.

Another way to use different passwords, but have them be unique is to use the first letters from a common phrase that is known by you and easily remembered, but will be hard for someone else to guess. For instance, if your phrase was “Mary had a little lamb its fleece was white as snow”, then you could incorporate the letters, “Mhallifwwas” into your passwords for different sites by appending or prepending letters that would be associated with each site, along with numbers that are easily remembered by you. A gmail password using this strategy could be “1950Mhallifwwas-gmail”. Hopefully, you get the idea.

Regarding the Security Questions that a lot of sites force you to create, this could be a way for hackers to infiltrate your account relatively easily. Most sites have security questions that allow someone to access his account without knowing the password if he can answer one or two of these questions. Depending on the security questions that you selected when you set up your account, anyone who knows you & your family may be able to get into your account. For instance, a security question, “What is your favorite color?” could be easily guessed since there aren't that many colors for most people. Besides that, anyone who knows you would be able to answer that question.

I regard Security Questions as “creative opportunities”. When answering these questions, remember that there is no rule against lying and I highly recommend lying. For instance, in answer to the favorite color question, you could answer, ‘apple pie’, or some other such nonsense. This would thwart most hackers & acquaintances. If you adopt this practice, however, you need to make sure you keep track of your usernames, passwords and security questions in a Password Manager (or even a notebook or some other means) so you don't get locked out of your account yourself.

Also don't forget that you can use spaces and hyphens or some other special characters in your answers to security questions in order to make them more obscure. Note, however that most answers to security questions are NOT case-sensitive, so don't think that using upper case will make your answer difficult to guess.

Hopefully these tips have helped to keep your computing experience a bit more secure.

  
You shop. Amazon gives.

Thinking of shopping with Amazon? Well you can now go to our [lccug.com](http://lccug.com) website and just click on the amazonsmile link and start shopping.

Our club gets rewarded for any items purchased from our website. So the more you buy the better it is for our club. SO START SHOPPING.

## LCCUG Members Page



Don't forget to check the Members' page for up-to-date information about programs & events:



<http://www.lccug.com/members>

# NEED HELP?



## Here's Who to Contact:

### Neil Higgins

440-967-9061 - [higgins.neil@gmail.com](mailto:higgins.neil@gmail.com)  
Evenings 6 p.m. -10 p.m. + Weekends  
Hardware, Linux & Windows Operating Systems,  
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### Micky Knickman

440-967-3118 - [micky@knickman.com](mailto:micky@knickman.com)  
Daily 6:00 am to 4:00 pm. Leave message if no answer.  
General Software Configuration, Hardware Installation,  
Basic to Advanced Windows

### Richard Barnett

440-365-9442 - [Richard216@aol.com](mailto:Richard216@aol.com)  
Evenings & Weekends  
General Software Configuration, Hardware Installation,  
Basic to Advanced Windows & Web Page Design

### Sandee Ruth

440-984-2692 - [sandee29@gmail.com](mailto:sandee29@gmail.com)  
Basic Word Processing, Windows, & Web Design  
Advanced Internet

### Pam Casper Rihel

440-277-6076  
6:00 p.m. to 10:00 pm Monday thru Thursday  
Genealogy help  
[prihell1947@gmail.com](mailto:prihell1947@gmail.com)

If any of our members are interested in helping other users with what programs you are adept at, please contact any of our officers with you name, what program or programs you would be willing to give help with, you email address and or phone number and when you would like to have them call you. Thanks



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## LCCUG ONGOING WORKSHOP

ALL ARE FREE AND OPEN TO THE PUBLIC

### Problem Solving Workshop

**Date: Tuesday - September 19, 2017**

**Time: 5:30 - 8 pm Instructor: Micky Knickman, Neil Higgins, Richard Barnett**

**Place:** Learn how to repair or update your computer by changing hard drives, memory, CD ROMs, etc.

Members are encouraged to bring their computers anytime before 7:30 pm for assistance from Micky, Neil & Richard.

### Learning About Electronics

**Date: Tuesday - September 19, 2017**

**Time: 5:30 - 8 pm Instructor: Sandee Ruth**

**Place:** Learn how use you electronic devices.

Members are encouraged to bring their tablets, iPod, kindles, etc. at 5:30 pm for assistance from Sandee and any other knowledgeable members. Public is welcome to sit in these classes.

### Learn About

**Date:** Tuesday- September 19, 2017

**Time:** 5:30- 8 pm Instructor: Neil Higgins

**Place:** Lorain County Community College 2600 Ashland Avenue, Lorain

**Instructor:** Neil Higgins

**Subject:** How to convert your CD music collection to digital audio Files using the CDex program.

CDex is mainly focused on ripping and converting, things like turning your home CD collection into an MP3 collection on your hard drive. CDex features an easy to use interface with a built-in media file player. You also can create PLS and M3U playlist files and it has advanced jitter correction. CDex includes support for many file formats/audio encoders (WAV, MP3, OGG, VQF, APE, etc), ID3 V1 and V2 tags, audio file normalization, transcoding of compressed audio files, CDDB (CD Data Base for album and song titles), and analog input line recording. With built-in support for many encoders, you won't find any shortage of options for your media files. Web Site to download: <http://cdex.mu/>.

If you would like to participate and get copies of the material for this class, please let Neil know by sending an email to [Education@lccug.com](mailto:Education@lccug.com)

## Computer Club News

Don't Forget to Bring in Your Used Ink Cartridges



*LCCUG is collecting empty ink cartridges.*

*Recycle & Help Our Club, Too!*



## Lorna Middendorf

DIED: August 16, 2017  
LOCATION: Amherst, Ohio

Dr. Lorna Ann Middendorf (nee Raynak), 84 of Amherst, formerly of Grosse Point, Michigan died Wednesday August 16, 2017 at the Cleveland Clinic Avon Hospital following a brief illness.

She was born April 5, 1933 to Andrew and Ann Raynak (nee Katonak). She grew up in Lorain and graduated from Lorain High School. Following High School Lorna attended and graduated from Bowling Green State University, the University of Chicago and Rutgers University. Her professional degrees include a BS, AM, and EdD. She taught High School English at Central High School in Amherst. She was a professional Engineer having worked with General Motors. A licensed Psychologist, she held a Diplomate with the American Board of Professional Psychologists. She also was a Human Factors, Ergonomics and Safety expert.

Lorna wrote a history of Amherst, Ohio; designed a children's garden called FOR THE LOVE OF TREES, worked on a master plan for Amherst; volunteered as a Master Gardener in Ohio and Michigan; volunteered as a child safety seat technician and played with the Lorain County College civic orchestra. Her hobbies included Yoga, Gardening and Family Genealogy. She was a member of the Unitarian Universalist Church in Oberlin.

She is survived by a daughter Ann Abdo of Grosse Points Woods, and three grandsons Zachary, Jack, and Thomas Kezhaya. A stepbrother Daniel Reinke of Elyria, and nieces Laura Raynak, Pam Dawson, Jennifer Raynak and Katie Fracasso, nephews Michael and Matthew Raynak also survive her.

Her husband Allen Middendorf, her mother Anne Katonak, her father Andrew Raynak, and brothers Gene and Larry Raynak precede her in death.

Family will receive friends 4-7 PM Tuesday, August 29, 2017 at the Laubenthal-Mercado Funeral Home and Cremation Service, 38475 Chestnut Ridge Rd. (at St. Rt. 57), Elyria 440-322-4626, where funeral services will be held 10:30 AM Wednesday, August 30, 2017. Services will be lead by Dan Reinke, retired pastor. Burial will be in Calvary Cemetery, Lorain. Memorial contributions can be made to the charity of donor's choice. Online condolences may be expressed at [www.laubenthalmercado.com](http://www.laubenthalmercado.com)

Published in [www.morningjournal.com](http://www.morningjournal.com) on 8/27/ 2017

## Hiya app: Protection from scam calls.

Excerpted from Clark Howard ([www.clark.com](http://www.clark.com))

If you're looking for a way to protect yourself from scam calls that threaten you and demand your financial information and you don't want to spend big bucks, look no further than the **Hiya app!**

Available for [Android](#) and [iOS](#), the **Hiya app** blocks suspected IRS scammers, among the many bad guys out to steal your identity.

Once you download the app, if you receive a call from a suspected scammer, the app will block the call and alert you. Then it will either make the call go straight to voicemail or drop the call, depending on your device. In order to detect suspected scammers, Hiya developers use an algorithm that determines if there is a phone number making thousands of brief phone calls. Additionally, app users can submit a community report that warns others if a certain phone number is fraudulent. 'We hire people that do nothing else but look at these things all day long, verifying data, including telephone numbers that the IRS provides', a spokesperson for Hiya told [ABC News](#). 'There's quite a lot of manual work to find these offenders.'

About 5% of all incoming calls Hiya monitors are classified as unwanted or fraudulent. That's about 15 million calls per month!

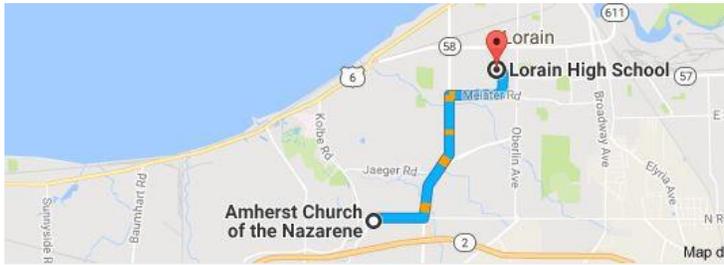
The app also aims to combat the issue of scammers changing their phone numbers to avoid detection, as much as 60 times a year. The company is working with cell phone carriers such as T-Mobile and phone makers like Samsung to try to make scam calls a thing of the past.

The best part? It's completely free! Get it for [Android](#) and [iOS](#), or check out the website [here](#).



# Current Meeting Location

Directions: From our past meeting location, the Amherst Church of the Nazarene, to Lorain High School / LCCC:



9 min (3.4 mi) via N Leavitt Rd



From the Church in Amherst travel north on Leavitt Rd (from Dunkin Donut) to Meister Rd, turn right (East) on Meister to Ashland, turn left and travel .5 mi to LCCC, our new location

Lorain High School / LCCC  
2600 Ashland Ave.  
Lorain 44052



The East side of the new Lorain High School is the College annex as seen in the photo.

Parking area is in the front there, facing Ashland Avenue.

Note: This building is behind the Frank Jacinto Elementary School.

Note: 26th Street runs from the LCCC Building on Ashland Ave. to the George Daniel Fields football stadium on Oberlin Avenue.



This is the classroom that we will be meeting in. Inside the door to the building entrance is an elevator that takes us to this room. Or you can use the stairs.

